

## Suitability Concerns Raised to the Home Office

There are numerous mechanisms for concerns to be raised including Home Office Live Calls, Welfare Officers, Incident Reports, Medical Team, Legal Challenges, Migrant Help etc.

## Oversight Team consideration of evidence

Concerns investigated, evidence gathered via Welfare and Medical on site staff. Also Incident Reports and Medical Evidence will be reviewed against the [AoA Policy](#) to identify any unsuitability. Where required, Home Office will speak with SU directly to aid a suitability decision.

## Home Office Doctor Review sought

When Medical Records are available, the Home Office Doctor will review in line with [AoA Policy](#) to provide a recommendation in relation to a potential relocation or any medical support e.g. On site mental health sessions

## Confirmation of Suitability

SU is confirmed as suitable to remain at Wethersfield. Inform all staff, if any additional support required such as a GP appointment ensure this is arranged.

## Confirmation of Unsuitability

In line with the [AoA Policy](#), SU is confirmed to be unsuitable. Oversight Team instruct CRH to relocate SU into the hotel estate. Medical Team are consulted in case of isolation requirements.

## Transport Arrangements Made

If Medical Team raise no concerns, CRH identify alternative accommodation and arrange transport for SU. (If Medical have any concerns then all teams work together to put a plan which is best for the SU, prior to relocation.)

## Resident Departs Site.

CRH arranged transport will collect SU and depart site. Home Office routing are provided onward address to update SU records. SU is placed on the 'Departure' log within the CRH Live Register.

